Appendix 2

Comments on the Exposure Draft and Responses

The first exposure draft of this ASOP, *Actuarial Communications*, was issued in September 2008 with a comment deadline of December 31, 2008. Twenty-three comment letters were received, some of which were submitted on behalf of multiple commentators, such as by firms or committees. For purposes of this appendix, the term "commentator" may refer to more than one person associated with a particular comment letter. The General Committee carefully considered all comments received, reviewed the exposure draft and proposed changes. The ASB reviewed (and modified, where appropriate) the proposed changes.

Summarized below are the significant issues and questions contained in the comment letters and the responses.

The term "reviewers" in appendix 2 includes the General Committee and the ASB. Also, unless otherwise noted, the section numbers and titles used in appendix 2 refer to those in the second exposure draft.

GENERAL COMMENTS	
Comment	One commentator suggested that the ASOP should require both date and signature, while another indicated circumstances where signature may be inappropriate or impractical.
Response	The reviewers agreed on the date issue, and ultimately concluded that, while in most circumstances it would be appropriate for an actuary to sign his/her communications, there are legitimate cases where such a requirement would not be appropriate. Section 3.1.4 states that the actuary should ensure that the actuarial communication clearly identifies the actuary responsible for it.
Comment	Several commentators indicated that it was unclear how the standard applied to oral communication.
Response	The reviewers edited the standard to distinguish carefully between "documents" and "oral only" communication, and have provided specific guidance in each case.
Comment	Several commentators expressed concern that there was no requirement to consider or disclose the potential risk or uncertainty associated with the actuarial findings within an actuarial communication.
Response	The reviewers agreed and have provided guidance in section 3.3.1, Uncertainty or Risk, indicating that such a disclosure should be included

	when appropriate to the intended user.
Comment	One commentator thought that inclusion of the terms "actuarial findings"
	and "statement of actuarial opinion" were circular and confusing.
Response	
	The reviewers agreed that there was some confusion and decided to use
	only the term actuarial findings as it is intended to be somewhat more
	general in nature.
	TRANSMITTAL MEMORANDUM
Question 1: Do yo	ou believe it appropriate to require the actuary to be responsible for
assumptions and	methods used within an actuarial communication unless otherwise
disclosed? Do you	u believe that this standard is the appropriate place to do that? Does this
draft make this in	tent sufficiently clear?
Comment	Twelve commentators responded in the affirmative. While a few
	comments were received about expanding this requirement or making it
	more specific, no commentator responded that this was inappropriate.
Response	The reviewers retained this requirement.
•	ASOP is titled <i>Actuarial Communications</i> even though it also addresses
documentation. D	oes this create any confusion? If so, what would a better title be?
Comment	Eight commentators felt the title should be left as is; a total of six
	commentators felt the addition of "documentation" and/or "disclosure"
	would be appropriate.
Response	After considering the responses, the reviewers still believe that the
	current title is sufficient and any changes or additions are unnecessary.
Question 3: Does	this draft make it sufficiently clear when the actuary should issue an
actuarial report di	sclosing methods, procedures, assumptions, and data as opposed to issuing
another form of a	ctuarial communication that does not make these disclosures, and only
documenting thes	e items?
Comment	Three commentators responded affirmatively, while eleven felt that the
	first draft failed to make this clear.
Response	The reviewers agreed that the first draft was unclear, and have taken a
r	revised approach in this draft. Section 3.2 now states that whenever an
	actuary issues an actuarial document that presents findings that the
	actuary intends may be relied upon then the actuary should complete an
	actuarial report.
Question 4: Are t	he added disclosure requirements in cases involving deviation clear and
appropriate?	-

Comment	Eleven commentators responded in the affirmative; none in the negative.
Response	The reviewers made no change.
SECTION 2. DEFINITIONS	
Section 2.1, Actuarial Communications	
Comment	One commentator stated "with respect to actuarial services" is too broad and instead suggested, "A written, electronic, or oral communication issued by an actuary with respect to actuarial services for the purpose of conveying actuarial findings or opinions."
Response	The reviewers believe the commentator's concern is addressed by the narrowing of application included in the first paragraph of section 1.2, Scope, and made no change to 2.1.
Section 2.3 (form	nerly 2.2), Actuarial Findings
Comment	One commentator felt the use of the word "individual" instead of the use of the word "actuary" was potentially confusing.
Response	The reviewers were concerned that using the term "actuary" (without the phrase "acting in the capacity of an actuary") would broaden the application of the standard beyond its intent, while use of the term actuary with the clarifying phrase seems awkward and redundant.

Section 2.4 (formerly 2.3), Actuarial Report	
Comment	A total of six commentators expressed concern over the definition of "actuarial report."
Response	The reviewers revised the definition.
Section 2.5 (nev	' /
Comment	Several commentators felt a definition for "deviation" should be included in the standard.
Response	The reviewers agreed and added this section.
Section 2.6 (for	merly 2.4), Intended Audience
Comment	Two commentators expressed concerns over the term "intended audience."
Response	The reviewers have made "intended user" the primary definition (instead of "intended audience") and have shortened and simplified the definition in an attempt to reduce any confusion, keeping in mind that a definition
	is not the best place to include guidance.
	3. ANALYSIS OF ISSUES AND RECOMMENDED PRACTICES
	quirements for Actuarial Communications
Comment	Several commentators expressed confusion with respect to the
	application of the language regarding actuarial report.
Response	The new direction of this draft addresses these concerns.
Comment	One commentator expressed concern that the addition of the word
	"procedures" may unduly tie the hands of the actuary.
Response	The reviewers disagreed. Sufficient disclosure of procedures so that another actuary in the same practice area can judge the reasonableness of results does not restrict the choice of procedures nor require the actuary to reveal proprietary information.
Comment	One commentator thought that the requirements should be strengthened to allow another actuary to replicate the results.
Response	The reviewers disagreed. Such a requirement may very well require the actuary to disclose proprietary and/or confidential information.
Comment	One commentator suggested that the term "parties" in section 3.1.2 be replaced with "principal and actuary."
Response	The reviewers agreed and made the change in the new section 3.1.3.

Section 3.3 (form	Section 3.3 (formerly 3.2) Disclosures Within an Actuarial Report	
Comment	One commentator suggested that the word "complete" be deleted from	
	the second sentence and the phrase "and any relevant ASOP" be added	
	at the end of the same sentence.	
Response	The reviewers agreed and have made these changes.	
Comment	One commentator questioned the phrase "pertinent information that is	
	not apparent" suggesting the addition of a laundry list of examples.	
Response	The reviewers believe the language is clear enough for an actuary to	
1	apply appropriate judgment.	
Comment	One commentator applauded the addition of the concept of advocacy to	
	the "conflict of interest" section, but suggested enhancement with	
	examples.	
Response	The reviewers believe that the guidance is sufficiently clear.	
Comment	One commentator questioned the term "other information," and whether	
	or not this could be interpreted to include assumptions or methods.	
Response	The language is taken from ASOP No. 23, <i>Data Quality</i> , and the	
	reviewers believe it is sufficiently clear.	
Comment	One commentator questioned the claim that the intended audience will	
	expect that the assumptions and methods have been selected by the	
	actuary unless otherwise disclosed, and suggested that the actuary should	
	always identify the source of any assumption or method. Another	
	commentator suggested that actuaries should opine on why they believe	
	it is appropriate for others to select assumptions or methods.	
Response	The reviewers disagreed with the first commentator, but agreed in part	
	with the second and added section 4.3(c).	
	Section 3.4, Reconciliation of Material Differences	
Comment	Three commentators expressed questions about the requirement to	
	document the reconciliation of differences with earlier communication,	
	particularly if the earlier communication is oral.	
Response	The reviewers disagreed and believe the guidance is sufficiently clear.	

Section 3.5, Restrictions of Specific Circumstances	
Comment	One commentator expressed concern (referring to former section 3.3,
	Oral Communication) that the constraints of oral communication may be
	found in other forums as well.
Response	This issue has been addressed both in the general change in direction,
	and in specific reference to guidance applicable to communication
	constrained by specific circumstances.
Section 3.7 (for	rmerly 3.5), Responsibility to Other Users
Comment	One commentator expressed concern that the guidance with regard to responsibility to other users may be problematic when dealing with oral communication, particularly when communicating within an
	organization.
Response	The reviewers agreed and redrafted section 3.7 to apply only to actuarial documents. They modified section 3.6 to address concerns of misquoting
	an oral communication.
	rmerly 3.6), Documentation
Comment	One commentator suggested the need to tighten the guidance with respect to the length of time documentation is to be retained.
Response	The reviewers now believe a different approach to documentation is appropriate within this standard. Except for the required disclosure items (which must be made available to all intended users), the choice of what documentation to retain and for how long is viewed as a business and/or legal decision.
	SECTION 4. COMMUNICATIONS AND DISCLOSURES
Section 4.1, Di	sclosure in Actuarial Communications
Comment	Several commentators expressed concern over the requirement to
	disclose a possible conflict of interest in circumstances where the
	intended audience may change over time.
Response	The reviewers were sensitive to this issue. In this revision, the
	completeness of a report is to be judged by the information provided to
	each intended user. Accordingly, if the intended audience has changed,
	the actuary will need to be careful that he or she has made a reasonable effort to provide complete disclosure information to each intended user.
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Section 4.2, Ce	Section 4.2, Certain Assumptions or Methods Prescribed by Law	
Comment	One commentator questioned whether the guidance was intended to	
	require the actuary to disclose the specific section of IRC or other	
	applicable law or regulation.	
Response	The reviewers did not believe that it was necessary or prudent to try to	
	prescribe the specificity of this disclosure requirement, and believe that	
	the actuary should be able to apply appropriate judgment to each	
G .1 .1	particular situation.	
	sponsibility for Assumptions and Methods	
Comment	Several commentators expressed concern about the concept of	
	"disclaiming" assumptions and what must be disclosed in these	
	circumstances. One commentator, in particular, pointed out that the	
	requirements in the first draft are less stringent than similar requirements	
	in the recently adopted revisions to ASOP No. 4, Measuring Pension	
	Obligations and Determining Pension Plan Costs or Contributions.	
Response	The reviewers agree. The language of this section has been significantly	
	revised to be made consistent with the requirements found in ASOP No.	
	4.	
Comment	One commentator suggested the language: "Where the actuary states	
	reliance on other sources and thereby disclaims responsibility for any	
	material assumption or method in any situation not covered under	
	section 4.2 or 4.3.1 (now section 4.2, Certain Assumptions or Methods	
	Prescribed by Law), the actuary should prominently disclose the	
	following"	
Response	The reviewers generally preferred this language to that found in the	
F	existing ASOP and have incorporated it into the new section 4.3,	
	Responsibility for Assumptions and Methods.	
Comment	One commentator suggested that it should be required that an actuary	
	disclose when material changes in assumptions have been made from a	
	prior analysis.	
Response	While the reviewers recognize that in most cases this may be desirable	
Response	or standard practice, they were also able to identify a number of	
	examples where it may not be appropriate to do so. Accordingly, no such	
	requirement was added to this standard.	
	requirement was added to this standard.	

Section 4.4, Deviation from the Guidance of an ASOP	
Comment	A couple commentators felt that the last sentence of section 4.4 was unnecessary.
Response	The reviewers agreed and have removed this sentence from this draft.